

PERFORMA OF YEIDA GRIEVANCE

S.NO	DEPARTMENT NAME	DEPARTMENT SUB -SECTION NAME	DEPARTMENT HEAD NAME	DEPARTMENT HEAD MOBILE NUMBER	MAIL ID	NATURE OF GRIVANCE	TIME LINE
1	PROPERTY						
		1.RESIDENTIAL	Siddharth Gautam	9205691061		TRANSFER OF PLOT/HOUSE	14 Days
			Brijesh Kr Kashyap	9717122488		TRANSFER OF PLOT/HOUSE AMONGST BLOOD RELATIONS AS DEFINED	10 Days
						TRANSFER OF PLOT/HOUSE ON DEATH OF THE ALLOTTEE	60 Days
			A.K. Saxena	8700297201		PERMISSION FOR CO-ALLOTTEESHIP	07 Days
						MORTGAGE PERMISSION FOR PURCHASE OF THE PLOT/HOUSE	07 DAYS
						ISSUE OF DUPLICATE PAPERS	30 Days
						SURRENDER OF PLOT/FLAT/HOUSE	18 Days
						REJECTION/ACCEPTANCE OF RESTORATION OF ALLOTMENT	30 Days
						EXECUTION OF LEASE DEED	14 Days
						EXTENSION OF TIME PERIOD FOR EXECUTION OF LEASE DEED	14 Days
						CALCULATION FOR DEPOSIT OF VARIOUS DUE AMOUNTS	10 DAYS
						ISSUE OF NO DUES CERTIFICATE	10 Days
						CHANGE OF ADDRESS	07DAYS
						ONE TIME PAYMENT	10 DAYS
						EXICUTION AGREEMENT TO LEASE	14 DAYS
		2. GROUP HOUSING/BUILDERS PLOT	Brijesh Kr Kashyap	9717122488		TRANSFER OF PLOT/FLAT/HOUSE	07 Days
						TRANSFER OF PLOT/FLAT/HOUSE AMONGST BLOOD RELATIONS AS DEFINED	07 Days

					TRANSFER OF PLOT/FLAT/HOUSE ON DEATH OF THE ALLOTTEE	07 Days
					PERMISSION FOR CO-ALLOTTEESHIP	07 Days
					MORTGAGE PERMISSION FOR PURCHASE OF THE PLOT/FLAT/HOUSE	05 DAYS
					MORTGAGE PERMISSION AS COLATERAL SECURITY	07 Days
					ISSUE OF DUPLICATE PAPERS	03 Days
					REJECTION/ACCEPTANCE OF RESTORATION OF ALLOTMENT	30 Days
					EXECUTION OF SUB-LEASE DEED	30 Days
					EXTENSION OF TIME PERIOD FOR EXECUTION OF LEASE DEED	07 Days
					CALCULATION FOR DEPOSIT OF VARIOUS DUE AMOUNTS	03 Days
					ISSUE OF NO DUES CERTIFICATE	08 Days
					CHANGE OF ADDRESS	03 Days
					SURRENDER OF PLOT/FLAT/HOUSE	15 Days
					REJECTION/ACCEPTANCE OF RESTORATION OF ALLOTMENT	30 Days
		3. INSTITUTIONAL	Jai Praksh	9582793018	TRANSFER OF INSTITUTIONAL LAND	15 Days
					RENTING OF INSTITUTIONAL PREMISES	07 Days
					CHANGE IN CONSTITUTION	07 Days
					ISSUE OF FUNCTIONAL CERTIFICATE	07 Days
					GRANT OF EXTENSION FOR IMPLEMENTATION OF THE PROJECT	07 Days
					GRANT OF MORTGAGE PERMISSION	07 Days
					MORTGAGE PERMISSION AS COLATERAL SECURITY	07 Days
					SURRENDER OF INSTITUTIONAL PLOT	07 Days
					REJECTION/ACCEPTANCE OF RESTORATION OF ALLOTMENT	30 Days
					EXECUTION OF LEASE DEED	30 Days
					EXTENSION OF TIME PERIOD FOR EXECUTION OF LEASE DEED	07 Days
					CALCULATION FOR DEPOSIT OF VARIOUS DUE AMOUNTS	03 Days
					ISSUE OF NO DUES CERTIFICATE	07 Days
		4. BUILD-UP HOUSING	Alok Nath	8448298733	PERMISSION FOR CO-ALLOTTEESHIP	07 Days
					MORTGAGE PERMISSION FOR PURCHASE OF THE PLOT/HOUSE	07 DAYS
					ISSUE OF DUPLICATE PAPERS	30 Days
					SURRENDER OF PLOT/FLAT	10 Days
					REJECTION/ACCEPTANCE OF RESTORATION OF ALLOTMENT	30 Days
					EXICUTION AGREEMENT TO LEASE	14 DAYS
					EXTENSION OF TIME PERIOD FOR EXECUTION OF LEASE DEED	14 Days
					CALCULATION FOR DEPOSIT OF VARIOUS DUE AMOUNTS	10 DAYS
					ISSUE OF NO DUES CERTIFICATE	10 Days
					CHANGE OF ADDRESS	07 DAYS

						ONE TIME PAYMENT	10 DAYS
		INDUSTRY	Alok Nath	8448298733		ACCEPTANCE OF ALLOTMENT MONEY BEFORE CANCELLATION ALONGWITH INTEREST AS PER TERMS & CONDITIONS OF ALLOTMENT	15 Days
						TRANSFER OF PLOT/SHED	07 Days
						TRANSFER OF PLOT/SHED ON DEATH OF THE ALLOTTEE	07 Days
						RENTING PERMISSION	07 Days
						CHANGE IN CONSTITUTION	07 Days
						ISSUE OF FUNCTIONAL CERTIFICATE	07 Days
						GRANT OF MORTGAGE PERMISSION	05 DAYS
						MORTGAGE PERMISSION AS COLATERAL SECURITY	05 DAYS
						GRANT OF EXTENSION FOR IMPLEMENTATION OF THE PROJECT	05 DAYS
						ISSUE OF DUPLICATE PAPERS	03 Days
						ACCEPTANCE OF SURRENDER APPLICATION	07 Days
						REJECTION/ACCEPTANCE OF RESTORATION OF ALLOTMENT	30 Days
						CALCULATION FOR DEPOSIT OF VARIOUS DUE AMOUNTS	03 Days
						ISSUE OF NO DUES CERTIFICATE	07 Days
						PERMISSION FOR AMALGAMATION/DEAMALGAMATION OF INDUSRTIAL PLOTS	30 Days
						ACCEPTANCE OF ALLOTMENT MONEY BEFORE CANCELLATION ALONGWITH INTEREST AS PER TERMS & CONDITIONS OF ALLOTMENT	30 Days
						ISSUE OF MUTATION LETTER AFTER RECEIPT OF THE COPY OF THE TRANSFER DEED	03 Days
						EXTENSION OF TIME PERIOD FOR EXECUTION OF LEASE DEED	07 Days
2	FINANCE(new)		Amit Kr. Tripathi	9044974006		ONE TIME PAYMENT	10 DAYS
3	LAW(NEW)		Gyan Chand	9205691295	LEGALYEA@GMAIL.COM		
4	ASSET(NEW)		Alok Nath	8448298733	SMCL@YAMUNAEXPRESSWAYAUTHORITY.COM		
5	PROJECT	1.HORTICULTURE	Shanand Mohan Singh	9871090099	SMHORTICULTURE@YAMUNAEXPRESSWAYAUTHORITY.COM	CUTTING OF GRASS	7
						WATERING OF TREES	7
						REGARDING TREE FALLING DUE TO STORM	2
						REGARDING REMOVING OF DRY TREES	4
						REMOVAL OF MATURED/DEAD TREES LIKELY TO DAMAGE OF PROPERTY	7

						HEAVY PRUNING FOR SAFETY OF ELECTRIC WIRE.	90
						TREE GARBAGE	5
		2.CIVIL (Road Maintinance)	A.K. Arora	9871090084	SMWC1@YAMUNAAUTHORITY.COM	DRAIN GARBAGE	02 Days
						TEMPORARY FILLING OF POT HOLES/ROAD	03 Days
						PATCH REPAIR (MAJOR)	03 Days
						PATCH REPAIR (MINOR)	03 Days
						REMOVAL OF RUBBISH (MALBA) BY AUTHORITY	07 Days
						REMOVAL OF RUBBISH (MALBA) FROM PUBLIC LAND BY THE OWNER	03 Days
						REMOVAL OF ENCROACHMENT FROM ROAD SIDE (TEMPORARY ENCROACHMENTS)	07 Days
						DRAIN REPAIR	30 Days
						WATER LOGGING	03 Days
		3. Sanction of Public Health	Dr. Rahul Verma	9818899771	smwc2@yamunaauthority.com	FOOTHPATH TILEBROKEN	90 DAYS
						SPEED BREAKER DAMAGED	90 DAYS
						DRAIN PULLIA DAMAGED	30 Days
						CLEANING OF ROADS	02 Days
						REMOVAL OF GARBAGE ON RECEIPT OF COMPLAINT.	02 Days
						COMPLAINT REGARDING INSANITY CONDITION	02 Days
						COMPLAINT REGARDING STRAY DOGS/CATTLES.	03 Days
						COMPLAINT REGARDING REMOVEAL DEAD ANIMALS.	01 DAYS
		4. Water Supply Maintance	A.K. Arora	9871090084	SMWC3@YAMUNAEXPRESSWAYAUTHORITY.COM	DRAIN BLOCKED	07 Days
						CLEANING DRAIN	07 Days
						BREAKAGE OF PIPELINE (WATER)	03 Days
						BLOCKAGE OF SEWER LINE (MINOR)	02 Days
						BLOCKAGE OF SEWER LINE (MAJOR)	07 Days
						DIRTY WATER SUPPLY	07 Days
						NO WATER SUPPLY	02 Days
						SEWER LINE DAMAGED	07 Days
		3.ELECTRICAL (Street Lighting)	Rajvir Virendra Singh	9711305097	SMWC4@YAMUNAEXPRESSWAYAUTHORITY.COM	REPAIR OF STREET LIGHT.	03 Days
						IF CABLE FAULT IN STREET LIGHT CIRCUIT.	07 Days
						PANEL BOX DAMAGED	07 Days
6	HRD		Rohan Singh	9999993655	MGRHR@YAMUNAEXPRESSWAYAUTHORITY.COM	Medical Reimbursement	15 Days
						Medical Bill-Hospital	20 Days
						Leave Sanction	10 Days

						Reply of Govt. Letter	7 Days
						IGRS	7 Days
						Salary (Placement)	upto 7th day of month
7	PLANNING		Shardul Vikram Tiwari	9415834348			
						SANCTION/REJECTION OF BUILDING PLAN FOR BUILDINGS ON INDIVIDUAL RESIDENTIAL PLOTS	60 Days
						SANCTION/REJECTION OF BUILDING PLAN FOR BUILDINGS OTHER THAN THOSE ON INDIVIDUAL RESIDENTIAL PLOTS	60 Days
						SANCTION/REJECTION OF BUILDING PLAN FOR LAYOUTS AND SUB-DIVISION OF PLOTS	60 Days
						SANCTION/REJECTION OF BUILDING PLAN FOR TEMPORARY STRUCTURES	60 Days
						ISSUE OF COMPLETION CERTIFICATE FOR BUILDINGS ON INDIVIDUAL RESIDENTIAL PLOTS	30 Days
						ISSUE OF COMPLETION CERTIFICATE FOR BUILDINGS ON PLOTS OTHER THAN INDIVIDUAL RESIDENTIAL PLOTS	30 Days
						ISSUE OF COMPLETION CERTIFICATE FOR BUILDINGS LAYOUT AND SUB-DIVISION OF LAND	30 Days
8	LAND	VILLAGE AABADI	S.D. Panwar	8448294075		Benefits and Facilities provided to land owners against the acquired/Purchased land by the authority	15 days
			Smt. Neelam Srivastava	9971636965, 8448298737		Rules and Procedure for allotment of 07% abadi land/Plots	15 days
			Harsh Wardhan Jeet Singh Rai	8448294073 9910309348		Yamuna expressway Industrial Development Authority Rural Abadi sites (Management and Ragularisation)(first amendment) Ragulations 2014	15 days
						Procedure for Direct (Through mutual negotiation) land Purchase	15 days
						Documents to be submitted with Application for direct land purchase. Documents to be submitted with Application for direct land purchase.	15 days